

Tenant Fees - permitted payments, Default fees and Damages payments may apply to your tenancy as defined by the Tenant Fee Act 2019:

HOLDING DEPOSITS (which will offset against your first rent payment at the point of moving in.) By signing this agreement you confirm your agreement to this:

Once you have been provisionally accepted by the landlord (subject to references and contract) the Holding Deposit becomes payable. It will not be returned should you provide false or misleading information, fail a Right to Rent check, unilaterally withdraw your application or fail to take all reasonable steps to enter into a tenancy agreement within the agreed timescale. The Holding Deposit will be one week's rent.

Please note the following criteria will be used to judge your suitability to rent the property. All applications are subject to Landlord's approval.

Income-to-rent ratio: The income-to-rent ratio assesses the applicant's ability to cover the rent. This must equal: 30 x the monthly rent (or the individual's proportion of the annual rent), or 38 x the monthly rent if being assessed as a guarantor.

Credit worthiness: County court judgments (CCJ's), court decrees (CCD), bankruptcies and individual voluntary arrangements (IVA) will affect the outcome of an application. If the applicant fails to declare any adverse credit history, they will be declined.

We may ask for proof that a CCJ or IVA has been cleared and will accept a certificate of satisfaction or letter from a creditor, or the court which issued the CCJ. This must include the CCJ amount, date or number to prove the debt has been paid back.

TENANT FEES

Fee List Late payment of rent The Agent/Landlord/Managing Agent is entitled to charge interest at 3% above the Bank of England's base rate for each day that a rent payment is outstanding. This charge will be applied once the rent has been outstanding for 14 days or more and will then be backdated to the rent due date. Payment of interest must be made at the same time as the rent is brought up to date.

Replacement or additional keys or entry/ security devices The Agent/Landlord/Managing Agent is entitled to be fully reimbursed for all reasonable costs incurred in replacing existing or providing additional keys and security/ entry devices immediately upon production of a receipt/ invoice. The Agent's / Managing Agent's time in doing so will be charged at £15.00 per hour including vat.

Aborted Property Visit - £30 (inc. VAT) per aborted property visit. Whereby a tenant has agreed access or to be present at the property for a contractor to attend and does not grant access or is not present at the agreed time resulting in the visit being aborted.

Changes to a Tenancy Should the tenant make a reasonable request to alter the tenancy agreement after the commencement date, the Agent is entitled to make a charge of £50.00 including vat. Such examples include a request for pets to be kept in the property, a change of sharer in a joint tenancy, permission to add a new occupier, working from home/ running a

business from the property or any other amendment which alters the obligations of the agreement. In cases where a change of sharer is particularly complex, the Agent reserves the right to charge in excess of £50.00 but this will be agreed with the tenant(s) in advance. All such requests remain subject to the Landlord's approval.

Early Termination Fees Should the tenant request early termination of their tenancy, and the Landlord agrees to said request, the Landlord/ Agent will be entitled to recover the Landlord's Letting Fee as detailed in the Terms of Business between the Landlord and Agent, from the Tenant. This is currently £480 (£400+vat). The tenant will also be responsible for the rent up until the date the tenancy or tenant's notice period runs out, whichever is soonest. This procedure is always subject to Landlord's consent, contract and references.

Company Lets A fee of £600.00 (£500+ VAT) will be made to cover costs in respect of taking up references and preparation of tenancy agreements. You will be asked to pay a minimum of £200 of the deposit when the application proceeds, in order to secure the property subject to references. If after the expiry of a fixed term both parties wish to extend the tenancy, a fee of £120 (£100+vat) will be payable by the landlord and £240 (£200 + vat) will be payable by the tenant for renewing or extending the tenancy agreement on each occasion, irrespective of the length of the extended period or the type of agreement. The full cost of any extension is £360 (£300+vat) shared between the landlord and the tenant.

Referral Fees The agents earn supplementary income from various sources relating to the provision, referral and introduction of services and products to our clients and customers. This may be in the form of a fixed fee or a percentage of a premium, fee or invoice. This is not done in all cases and use of these providers/ suppliers is not mandatory. Clients are entirely free to choose their own products, services and providers. We declare this intention within our Terms of Business and Application Forms and by signing these documents our clients and customers confirm their agreement to us doing so. Tenant examples include:

- Between 20% and 40% commission on landlord and tenant insurance "premiums" / warranties.
- Small individual one-off commissions (typically between £10 and £50) for introducing customers to utility suppliers via Vouch, Sky and Virgin.
- Up to 20% commission from financial services introductions, and up to £200 for solicitor introductions.

RNL Property Management do not collect client money, the client money collector is Securelet Limited (Company number 06383385) who have Client Money Protection via UKALA CMP: 145106

Securelet Limited are a member of The Property Ombudsman: L738

RNL Property Management is the trading name for Victoria Property Management Leeds Limited (Company number 16056907) and RNL Residential Limited (Company number 13561133).

Victoria Property Management Leeds Limited are a member of the Property Redress Scheme: PRS048732

RNL Residential Limited are a member of the Property Redress Scheme: PRS048731